

## **CAMPSITE GUIDELINES + COVID-19 PRECAUTIONS**

We are excited to offer this unique opportunity to stay at Sizewell Hall on our campsite, despite the Hall itself being closed. It is also a great way for us to raise some much needed funds while the Hall is closed and our core activities can't run as normal. To make this happen, we have adapted the site to create a COVID secure environment to allow your stay to be a safe and enjoyable experience. This will be dependent on a partnership between the staff here at Sizewell Hall and yourselves as visitors. If we all commit to taking these precautions, we will be able to successfully minimise the risks and you will be able to have a wonderful time staying here at Sizewell Hall.

**Please read these guidelines carefully before making your booking.**

By booking with us you are agreeing to adhere to the campsite guidelines and COVID-19 precautions. The information below outlines the steps we are taking to ensure your safety while staying at Sizewell hall, along with the actions you will need to take to help us maintain a COVID secure environment on the campsite during your stay. We will also have an information board on the campsite where all relevant information, safety measures and guidelines will be displayed for you to read.

### **Cost/Dates**

We are currently offering pitches for week long bookings only, Friday to Friday. It is up to you if you wish to use the entire week or leave earlier, but please inform the managers of your departure. We have set a minimum donation of £210 for each pitch. This is to be paid 7 days prior to your stay using the secure website payment page link which we will send to you once you have booked.

Pitches will be available from 24<sup>th</sup> July.

Pitches are limited to a maximum of 6 people from a single household. In order to safely arrange each pitch around the site we can only allow one tent, caravan or motor home per pitch.

You are not allowed any visitors during your stay due to COVID-19 precautions.

### **Pitches – Checking in and out**

Pitches will be a generous size and arranged at a distance around the campsite to ensure social distancing is easy to maintain. Electrical hook-ups will be available for Caravans and Motor homes, sadly they won't be available to use with tents due to insurance restrictions for our campsite. We are asking that you please donate an additional £10 for use of the Electrical hook-up.

Check-in Friday 4pm-7pm, please go to the manager's office in the courtyard near the car park on arrival.

Check-out Friday 8am-10am. If you wish to leave earlier please inform one of our managers.

### **General Rules**

Please maintain a 2 metre distance from other campers wherever possible throughout the site. Please make sure that children are accompanied at **all times**, to ensure there is no incidental contact with other campers, this includes the play area. Please do not gather on one pitch with any other households regardless of your relationship to them.

Please make every effort to wash your hands thoroughly with soap and water on a regular basis, along with making use of the hand-sanitising stations throughout the facilities.

For the safety and well-being of everyone at Sizewell Hall, if you feel you have any symptoms of COVID-19 ahead of your stay please remain at home.

If you develop any symptoms while you are staying with us, please inform the management team and head straight home as soon as possible.

### **Cleaning**

The facilities will be deep cleaned (following COVID guidelines), by an external cleaning company each day, along with the staff team cleaning all touch points at various times throughout the day (e.g. Door Handles and hard surfaces). We also ask that you do your part in keeping our shared facilities clean as possible after using them.

There will also be sanitation points set up in the shared facilities and around the campsite with hand sanitiser dispensers, but please consider bringing your own with you for your own convenience.

### **Toilets & Chemical Disposal Point**

The toilets will remain separated by gender as clearly signed on the doors. They will be cleaned at various points throughout the day as mentioned above. We will tape off some cubicles and sinks to help with social distancing within the toilets. Unfortunately, there won't be loo roll available in the toilets, instead you will be given toilet rolls when you arrive. However you may wish to bring your own extra toilet roll just in case.

For caravans with their own toilet facilities, we have installed a chemical disposal point which can be found on the map. While using these facilities, we ask that you use the hose provided to rinse out our chemical disposal unit once you have finished.

To help reduce risks, we ask that you please brush your teeth at your own pitch to alleviate any extra potential risk in the bathrooms.

For caravans and motor homes we ask that guests use their own facilities wherever possible to help ease the use of the campsite facilities for guests staying in tents, and please be aware that the camp toilets will be closed from the 4<sup>th</sup> September.

### **Showers**

There are four showers available at the campsite, two blocks of two showers. Each block will need to be used by only one family at a time and we ask that each family wipes down the surfaces and touch points with the COVID anti-bacterial wipes provided as they exit the showers. This will help us all to contribute in keeping a COVID safe environment whilst using shared facilities and making it ready for the next family to use.

A system will be in place to show that the showers are in use so that you can safely queue in 2 metre intervals, outside of the shower block/ladies toilets.

For caravans and motor homes we ask that guests use their own facilities wherever possible to help ease the use of the campsite facilities for guests staying in tents, and please be aware that the camp showers will be closed from the 4<sup>th</sup> September.

## **Washing Up & Drinking Water Points**

We have created a washing up area on the campsite with hot and cold water under the canopy. We would ask that you use the 2 metre social distancing markers on the ground, while waiting to access this facility.

There are also points for collecting cold drinking water which are clearly signed. Again, could you please wipe down the area after use with the COVID cleaning products supplied, enabling a clean environment for the next person to use. We ask that you maintain the 2 metres social distancing measures while waiting to access these facilities, maintaining a safe environment for everyone.

## **Self-Catering**

- Barbecues are allowed but we ask that these be low to the ground disposable barbecues only, so as to decrease the chance of cross-contamination and these must be disposed of safely.

- There will be 2 fridges and a small freezer available at the campsite, please be considerate of other groups who will also wish to use the fridges and make sure not to take up too much room. The touchpoints will be cleaned regularly but users will need to avoid touching other groups food and practice good food hygiene.

## **Map**

We will be providing a map that highlights the facilities, sanitation points and other key areas before we open along with placing maps at the campsite itself.

## **Other Terms and Conditions**

- Please provide those in your party with our phone number for emergencies – 01728830715 this is the office phone so please only use this outside of office hours if there is an emergency.

- The sports hall, tennis court and African adventure site are out of bounds and currently not available for use.

- You are allowed 1 Gazebo per pitch along with your tent/caravan, provided that it is approximately the standard size of 3M x 3M and you can set it up without infringing on another groups pitch.

- Please leave the campsite and in particular your pitch in a tidy condition at the end of your stay.

- Taking stones from the beach or other natural materials from the grounds is prohibited.

- Once you have checked in and set up, cars **cannot** stay parked on the campsite and **must** be moved to the car park.

- You will be provided wristbands on arrival that will enable staff and guests to identify who should be on site.

- Please keep noise to an absolute minimum from 10pm – 7:30am, particularly loud music, as we do have neighbours.

- Please pick up and dispose of your litter and please take any broken camping equipment home with you .

- Cooking and the use of candles or other naked flames within tents is prohibited.

- No smoking is allowed on the campsite, please only smoke at the designated smoking point which is situated at the bus stop by the pond.
- No drones, fireworks, Chinese lanterns or any remote controlled devices are allowed on the site.
- No camp fires or bonfires are to be lit on site or on the beach.
- Please bring your own first aid supplies and inform a member of staff of any incidents that have occurred during your stay.
- General waste (**green bin**) and recycling bins (**blue bin**), can be found in the right side of the entrance to the car park.
- Alcohol is **not** permitted anywhere on site (including the beach).
- If you are swimming in the sea, make sure that you are aware of any currents and ensure swimmers are supervised at all times.
- Please be careful around the pond and ensure children are supervised and kept at a safe distance at all times.
- Dogs are not allowed on the Sizewell Hall Site in agreement with our Landlord (with the exception of medical assistance dogs) This needs to be agreed at the point of booking.
- Our drainage system feeds into a septic tank, so please only put toilet waste into our toilets and make sure no food waste or fat is emptied into sinks. Failure to comply with this request may result in a blockage which may incur a charge for clearance.
- Please note that the following will not be tolerated and could result in staff asking you to leave: Taking illegal drugs; Tampering with electrical equipment, fire alarm systems or fire extinguishers; Aggressive behaviour towards other guests or staff; Theft; entering other accommodation without permission from those staying in them.
- We reserve the right to terminate your stay with us if we believe the terms and conditions laid out in this document are not being followed.
- As with any outdoor activities there is a risk of Lyme's disease from ticks, please view the following page to familiarise yourself with the risks of Lyme's disease - <http://www.nhs.uk/Conditions/Lyme-disease/Pages/Introduction.aspx>
- You are responsible for any damages that you or your party make around the site. We will not be held responsible or liable for any accident, loss or damage to persons, vehicles, tents or contents during your stay. Except where such loss is caused or contributed to by the negligence of a servant or agent of Sizewell Hall Limited. We reserve the right to ask anyone who is not adhering to any of the above or is not being considerate of the grounds or other campers to politely leave.
- All individuals are welcomed and equally valued and respected regardless of their gender, race, religion, age, sexual orientation or physical and mental capabilities.
- Sizewell Hall Limited is an organisation which relates to religion and belief and may impose restriction in accordance with the exemptions in the Equality Act on groups seeking to promote an ideology, morality or lifestyle incompatible with our Christian purpose during their visit.
- If you have any concerns over these guidelines or interpretation of the Sizewell Hall Ltd mission, please contact the office. Sizewell Hall, Sizewell, Leiston, Suffolk IP16 4TX

This information, along with campsite procedures, will be presented on the information board on the main campsite block, which will keep you up to date with the latest guidance during your stay.

If you have any concerns or queries regarding any information presented, then please contact the Sizewell Hall management team on the office number 01728 830715 option 1, or email at [office@sizewellhall.org.uk](mailto:office@sizewellhall.org.uk)

Thank you and have a great stay.