

Forge Cottage Booking Terms and Conditions:

Payment: When you book, you must pay a deposit of 50% of the total cost of your stay. The balance of the cost of your booking will be due to be paid no less than 8 weeks before your arrival date. If you book less than 8 weeks before your arrival date, then the full amount for your stay will be payable at the time of booking.

All payments should be made by bank transfer, or via the online payment portal

Cancellations: Cancellation charges will depend on the number of days before your booking that notice of cancellation is received:

Notice received more than 28 days before arrival date – 100% of what you have paid will be refunded;

Notice received 28 days or less before arrival date – 75% of total booking cost will be due, so unless we manage to re-let the property, only 25% of total cost of booking will be refunded.

Cancellations due to government public health measures: If you have to cancel your booking because UK government public health measures mean it is unlawful to travel to or to make use of the accommodation you booked you may choose to:

- transfer your booking to a later date, subject to availability,
- or
- request a refund of the amount already paid by you for the booking.

No Smoking: - All our properties are non-smoking (including E-cigarettes).

Damage: You are responsible for and agree to reimburse to Sizewell Hall all costs incurred by the us as a result of any breakage or damage in or to the property which is caused by you or any members of your party or any other persons invited into the property by you. Sizewell Hall can ask for an extra payment from you to cover any such costs. Sizewell Hall expects the accommodation to be left in a reasonable state on departure. If in the Duty Manager's opinion, additional cleaning is required, you will be liable for the cost of this cleaning. Please report any damage to the Duty Manager.

Dogs: We realise that the area surrounding Sizewell Hall is ideal for people to enjoy with their pets and so we are pleased to welcome responsible dog owners and their pets to Forge Cottage. We simply ask you to accept five conditions:

- Whilst your dog is on the site it should be kept on the lead, if not in a secure garden.
- Please clear up and bag any mess your dog makes and dispose of it responsibly. There is a "dog poo bin" on site for this purpose.
- Your dog should not be left alone in the Cottage at any time.
- If your dog damages any furniture or equipment then you, as the owner, are responsible and will be charged.
- We only allow one dog per booking and make a charge of £40 for extra cleaning.