

# Sizewell Hall Campsite Booking Conditions

We are excited that you have chosen our campsite for your holiday, we pray that you will have an amazing time with us on the Suffolk coast! Here are our booking conditions and some frequently asked questions to help you prepare for your visit.

## Pitch Availability

Pitches can be booked at any time during the week with a minimum stay of 2 nights. We are a small campsite with a limited number of pitches, so you will be able to enjoy a peaceful stay whatever time of year you come.

**Check in** 4pm – 7pm    **Check out** 11am

## Prices

Campsite	2 nights	3 nights	4 nights	5 nights	6 nights	7 nights
Pitch - 2 Adults included (£20/night)	£40	£60	£80	£100	£120	£140
+ 1 Adult (£2/night)	+£4	+£6	+£8	+£10	+£12	+£14
+ 1 Child (£1/night)	+£2	+£3	+£4	+£5	+£6	+£7
+ Electric Hook-up (£2/night)*	+£4	+£6	+£8	+£10	+£12	+£14

## Electric Hook-Up

Electric Hook-Up is available for Caravans and Motorhomes

## Deposit and Final Payment

- A non-refundable deposit of £20 will be taken when you book your pitch
- Final payment for your stay will be required 7 days prior to your visit

## Cancellation

- Cancellations 5 or more days before your arrival date will result in a full refund (not including the booking deposit). Cancellations within 5 days of the arrival date will not be refunded
- If Covid-19 related government restrictions prevent your stay from going ahead, the full amount (including booking deposit) will be refunded

# Frequently Asked Questions

## **BBQ's**

You are welcome to use a bbq to cook. However, please don't use naked flames/cook within a tent

## **Storing Cold Food**

There are fridges and a small freezer available at the campsite, please be considerate of other guests

## **Wi-Fi**

Free Wi-Fi is Available – Instructions are on the Campsite notice board

## **Charging Devices**

There are some electrical sockets under the canopy that you can use, please be mindful of other guests

## **Map**

You will be provided a map that highlights key locations. The code for the coastal path gates will be on the information board at the campsite

## **Car Park**

Once you have checked in and set up please make use of our free car park

## **Emergency Contact**

Please call 01728 830715 if there is an emergency that we can assist with

## **Gazebos, Pup Tents & Awnings**

You are welcome to use 1 Gazebo, Awning or Pup tent per pitch. Gazebos must be no larger than 3M x 3M

## **Rubbish Bins**

If you need access to our large bins the General waste (green bin) and recycling bins (blue bin) can be found by walking through the car park and through the courtyard towards the back gates.

## **Dogs**

Currently dogs are not allowed on the campsite (with the exception of medical assistance dogs)

## **Fireworks/Chinese Lanterns**

Fireworks and Chinese lanterns are a fire risk and we are in one of the driest parts of the country so please don't bring these to our campsite

## **Chemical Disposal Point**

We have a chemical disposal point which is marked on the map. Please use the hose provided to rinse the disposal unit once you have finished

## COVID-19 Precautions

- Please maintain your distance from other campers in areas with minimal ventilation
- Please make every effort to wash your hands thoroughly and use the hand-sanitising stations
- If you feel you have any symptoms of COVID-19 ahead of your stay please remain at home.
- If you develop any symptoms while you are staying with us, please inform the management team and head straight home as soon as possible.
- A system is in place to show when the showers are already in use, please read and follow the instructions on the signs at the shower blocks.

## Other Campsite Guidelines

- No smoking in the campsite area, please use the designated bus shelter near the pond
- No Alcohol on site
- Please avoid making loud noise after 10pm so we can keep our good relationship with our neighbours
- Please bring your own first aid supplies and inform a member of staff of any incidents that have occurred during your stay.
- Please only put toilet waste into our toilets and make sure no food waste or fat is emptied into sinks

Please note that the following will not be tolerated and could result in staff asking you to leave: Taking illegal drugs; Tampering with electrical equipment, fire alarm systems or fire extinguishers; Aggressive behaviour towards other guests or staff; Theft; entering other accommodation without permission from those staying in them. We reserve the right to terminate your stay with us if we believe the terms and conditions laid out in this document are not being followed.

You are responsible for any damages that you or your party make around the site. We will not be held responsible or liable for any accident, loss or damage to persons, vehicles, tents or contents during your stay. Except where such loss is caused or contributed to by the negligence of a servant or agent of Sizewell Hall Limited. We reserve the right to ask anyone who is not adhering to any of the above or is not being considerate of the grounds or other campers to politely leave.

If you have any concerns or queries regarding any information presented, then please contact the Sizewell Hall management team on the office number 01728 830715 option 1, or email us [office@sizewellhall.org.uk](mailto:office@sizewellhall.org.uk)

Thank you for Camping with us, we hope you have a great stay!

